

## Technical Skills Summary

- **Hardware Experience**
  - Building, maintaining, and troubleshooting servers and workstations
  - Strong emphasis on high-end server development/administration
  - Developing and teaching hardware training programs
- **Software Development Experience**
  - Dynamic web development leveraging Microsoft ASP.NET technology (with C# and Visual Basic)
  - Strong database (Microsoft SQL Server and Access) development/programming skills with a strong emphasis on web interfacing
  - C# / Visual Basic.NET / VBScript / JavaScript
  - System administration automation using shell scripts for various operating systems (MS Windows and Unix/Linux platforms). This includes Microsoft PowerShell.
- **Certifications**
  - Lenel
    - 1000 – Hardware
    - 2000 – Access Control
    - 3000 – Advanced Access Control
    - 4000 – Digital Video
    - 5000 – Extend Products
    - 7000 – OnGuard Enterprise
  - A+
  - Citrix Certified Administrator (CCA)
  - SCO (Santa Cruz Operation) certified technician
  - SonicWALL
    - Certified SonicWALL Security Administrator
    - Securing SonicWALL Wireless Networks
    - Securing Networks With SonicOS
    - Virtual Private Networking With SonicWALL
  - NEC
    - Certified Fault-Tolerant Server Specialist
    - Certified Fault-Tolerant Server Trainer
    - Certified ExpressCluster Administrator
    - Certified ExpressCluster Trainer
  - Microsoft Certified System Engineer (MCSE)
- **Other Qualifications**
  - Top Secret federal security clearance with SCI (Sensitive Compartmented Information) qualification. This allows me to work on restricted government systems at secure facilities.
  - Extensive troubleshooting experience
  - Experience supporting both resellers and end-users
  - Long-term group management experience
  - Project development/management skills
  - Technical document writing including quality control checklists and instructional materials
  - Teach various enterprise-level classes for high-end server/application management and certification

## Work History

- **Lenel Systems International, Inc.** (January 2008 – Present)  
Professional Services Systems Engineer
  - Perform onsite and remote installations/upgrades of Lenel OnGuard applications as well as server infrastructure including clustered servers and fault-tolerant servers
  - Conduct planning sessions prior to installations/upgrades
  - Teach “workshop” classes for NEC high availability solutions
  - Software development for add-on solutions and internal tools
  - Assist with Technical Support and Remote Management issues

- **Rullo IT Services** (2004 – Present)  
Owner / Sole-Proprietor
  - Computer service / configuration
  - Network installation / configuration
  - Software development
  - Consultation services
- **Team 1 Systems, Inc.** (August 1998 – January 2008)  
Vice President of Technical Services (January 2006 – January 2008)  
Technical Support Manager / Production Manager (March 2000 – January 2006)  
System Engineer (August 1998 – March 2000)
  - Developed and managed IT services (remote network management, etc.)
  - Oversaw support and production issues
  - Reviewed and hired support and production personnel
  - Provided on-site and remote support in the U.S. and Canada, as well as remote support world-wide
  - Maintained technical support and accounting database applications
  - Maintained support website (includes interface to support database)
  - Planned and implemented special projects
  - Provided in-house support to technical, sales, and accounting departments
  - Built, tested, and prepared high-end servers and workstations for shipment
  - Tested and repaired damaged equipment
  - Managed company network
  - Custom application programming
- **RBCK Enterprises, Inc. (DBA: RB Control Systems)** (October 2006 – March 2007)  
Web Developer / Application Programmer
  - Worked on a part-time basis on development of a web-based interface to Point-Of-Sale application

## Education

- **Pittsburgh Technical Institute** (August 1998 – October 2000)
  - Associates degree: Computer Systems Specialist program